

Lessons Learned From Site Visits



Hospital Site Visit Program

- 103 visits in the last 3 years
- 89% of hospitals have had at least 1 visit
- 52 visits from July 31, 2013 – October 6, 2014
 - 16 hospitals had never had a site visit

Lessons Learned - Pre-anesthesia

- Nurse and anesthesia provider almost always participate
- Scrub techs are not often included in this conversation
- Checklists are not commonly read from a hard copy, and all checklist items are not discussed for every patient

Lessons Learned - Pre-incision

- Most often a hard stop
- Introductions were only in about a quarter of the cases
- Surgeons are participating in most cases, but that doesn't mean they are engaged / engaging
 - Rarely an operative plan
 - Rarely ask for the team members to speak up
- Hard copies of the checklist are more commonly referenced
- All checklist items are not discussed for every patient

Lessons Learned - Debriefing

- Hardest part for most teams
- Typically a conversation with the nurse and the surgeon to discuss a selection of items from the checklist

Next Steps

- Site Visit Blitz 2.0